IDPH
Illinois Department of Public Health

Extensively Drug-Resistant Organism (XDRO) Registry:

How to Register for Access

Created February 2020
Updated August 2026

DPH.XDROregistry@illinois.gov

https://xdro.dph.illinois.gov/

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Who can register for access to the registry?

Health care facility and laboratory providers in Illinois may register for access. They will need to go through the Illinois Department of Public Health's (IDPH) security process and be authorized by their facility's portal registration authority (PRA).

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Registry Access

- For users who have access to the IDPH Web Portal, but not to the XDRO registry application:
  - Your PRA should send an email to DPH.Security@illinois.gov requesting that you be given access to the additional application
  - Make sure your PRA includes your full name and user ID
  - In this slide set, skip to ‘After Submitting Your Application’ slide

- Those who do not have an IDPH Web Portal account will need to apply for access. Follow steps in next slides.

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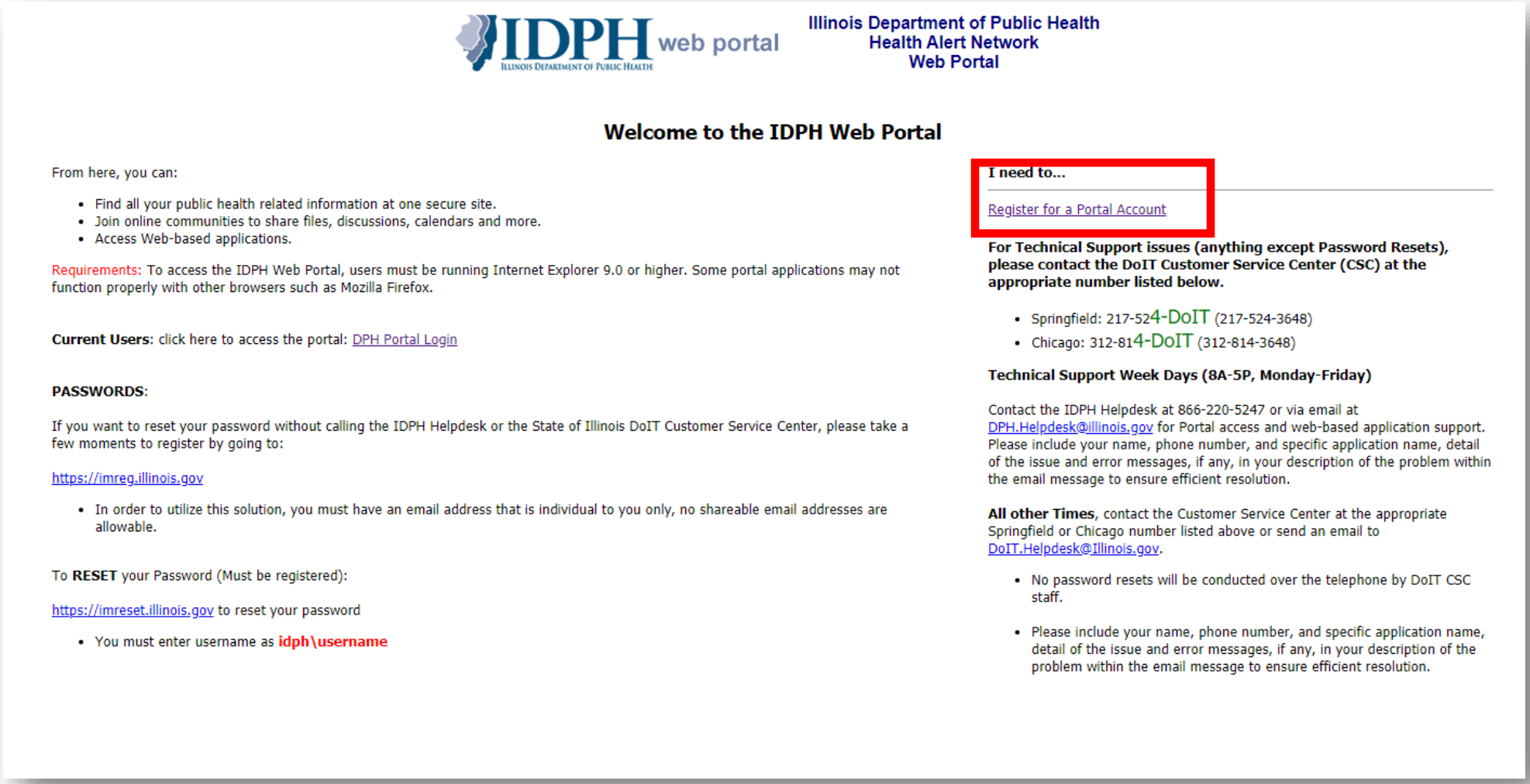
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Requesting an IDPH Web Portal Account

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Request an IDPH Web Portal Account

Apply for access at: http://portalhome.dph.illinois.gov/



IDPH web portal
Illinois Department of Public Health

Illinois Department of Public Health
Health Alert Network
Web Portal

Welcome to the IDPH Web Portal

From here, you can:

- Find all your public health related information at one secure site.
- Join online communities to share files, discussions, calendars and more.
- Access Web-based applications.

Requirements: To access the IDPH Web Portal, users must be running Internet Explorer 9.0 or higher. Some portal applications may not function properly with other browsers such as Mozilla Firefox.

Current Users: click here to access the portal: DPH Portal Login

PASSWORDS:

If you want to reset your password without calling the IDPH Helpdesk or the State of Illinois DoIT Customer Service Center, please take a few moments to register by going to:

https://imreg.illinois.gov

- In order to utilize this solution, you must have an email address that is individual to you only, no shareable email addresses are allowable.

To **RESET** your Password (Must be registered):

https://imreset.illinois.gov to reset your password

- You must enter username as **idph\username**

I need to...

Register for a Portal Account

For Technical Support issues (anything except Password Resets), please contact the DoIT Customer Service Center (CSC) at the appropriate number listed below.

- Springfield: 217-524-DoIT (217-524-3648)
- Chicago: 312-814-DoIT (312-814-3648)

Technical Support Week Days (8A-5P, Monday-Friday)

Contact the IDPH Helpdesk at 866-220-5247 or via email at DPH.Helpdesk@illinois.gov for Portal access and web-based application support. Please include your name, phone number, and specific application name, detail of the issue and error messages, if any, in your description of the problem within the email message to ensure efficient resolution.

All other Times, contact the Customer Service Center at the appropriate Springfield or Chicago number listed above or send an email to DoIT.Helpdesk@Illinois.gov.

- No password resets will be conducted over the telephone by DoIT CSC staff.
- Please include your name, phone number, and specific application name, detail of the issue and error messages, if any, in your description of the problem within the email message to ensure efficient resolution.

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Web Portal User Agreement

IDPH web portal
Illinois Department of Public Health

Illinois Department of Public Health
Health Alert Network (HAN)
User Registration

Web Portal User Agreement

USER MUST READ THIS WEB PORTAL USER AGREEMENT BEFORE APPLYING FOR, ACCEPTING, OR USING A USER ACCOUNT TO ACCESS THE ILLINOIS DEPARTMENT OF PUBLIC HEALTH (IDPH) WEB PORTAL. IF THE USER DOES NOT AGREE TO THE TERMS AND CONDITIONS OF THIS WEB PORTAL USER AGREEMENT, AN ACCOUNT WILL NOT BE ISSUED IN HIS/HER NAME.

This Agreement will become effective on the date the facility employee (User) submits the user registration application form to the designated Portal Registration Authority (PRA) at his/her Facility. By submitting the registration application form, the User is expressing his/her agreement to the terms of the Web Portal User Agreement (Agreement).

The Web Portal User agrees to:

1. Make true representation regarding information to be used in his/her profile for identification and authentication purposes;
2. Upon issuance of a Web Portal User account, the applicant as the user will review the associated profile to ensure that all user information included is accurate;
3. Make use of the portal resources solely for legal and authorized State and Public Health business, consistent with applicable local, state and federal laws, mandates and regulations;
4. Take reasonable precautions to prevent any compromise, modification, loss, disclosure, or unauthorized use of his/her user account and associated privileges;
5. Protect his/her associated user password by following the required guidelines for password definition and maintenance;
6. Immediately inform the Portal Registration Authority or the IDPH Security Administrator (SA) of a suspected compromise of the user account;
7. Review and follow changes and updates to policies for using the Web Portal posted on this web site.

The Web Portal User agrees to adhere to the Password Guidelines as follows:

1. Not easily guessed and no common words or names.
2. A combination of letters and numbers
3. A minimum of eight characters
4. Changed at least every 90 days and whenever it is suspected someone knows the current password
5. Unique within a 12 month period - passwords not reused or repeated.

The Web Portal User agrees to adhere to Confidentiality Requirements as follows:

1. The User shall secure his/her password to the Web Portal.
2. The User shall not use, divulge, or otherwise compromise the integrity of his/her user account and password
3. To access the Web Portal only in the course of his/her official duties as an employee of the Facility
4. To maintain confidentiality of all data, documents, memoranda and any other materials accessed from the Web Portal
5. In the event User needs to share materials obtained from the Web Portal with other individuals, the User will only provide such materials to authorized employees at the Facility, and the User will ensure those authorized employees agree to adhere to the requirements contained in this agreement
6. That the information and materials the User may access at the Web Portal contains confidential and proprietary information of the Illinois Department of Public Health
7. To not disclose orally, nor prepare any writings, reports, publications, etc., or disseminate in any other manner materials contained in or obtained from the Web Portal for release to third parties, except as specifically required by or with the written permission of the Illinois Department of Public Health
8. If the User receives a request for information from the Web Portal link, the User will notify the Department of Public Health immediately. A request for information includes a subpoena, court order, Freedom of Information Act request or a request from a researcher. Any issue whether information is to be released shall be resolved by the Department
9. In the event the User fails to adhere to the provisions contained within the agreement, the User shall be subject to any or all of the following: termination from access to the Web Portal, discipline, and termination from employment
10. All other information required to be kept confidential in accordance with Confidentiality/Privacy Policies enforced by IDPH.

The User agrees to Termination as follows:

1. Violation of this agreement or of the trust relationship with IDPH may result in IDPH terminating the User agreement and revoking User priviledges.
2. The User acknowledges that a violation of this agreement will result in irreparable harm, and hereby accepts responsibility for his/her actions.
3. Misuse of information technology resources may also subject the User to penalties under state and federal law not limited to the Computer Crime Prevention Law (720 ILCS 5/16D).

Disclaimer of Liability

Neither the Illinois Department of Public Health nor any of its employees shall be held liable for any improper or incorrect use of the information described and/or contained in the Web Portal and assumes no responsibility for anyone's use of the information. In no event shall the IDPH web site, web portal, or its employees be liable for any direct, indirect, incidental, special, exemplary, or consequential damages (including, but not limited to, procurement or substitute goods or services; loss of use, data, or profits; or business interruption) however caused and on any theory of liability, whether in contract, strict liability, or tort (including negligence or otherwise) arising in any way out of the use of this system, even if advised of the possibility of such damage. This disclaimer of liability applies to any damages or injury, including but not limited to those caused by any failure of performance, error, omission, interruption, deletion, defect, delay in operation or transmission, computer virus, communication line failure, theft or destruction or unauthorized access to, alteration of, or use of record, whether for breach of contract, tortious behavior, negligence or under any other cause of action.

I Agree | I Do Not Agree

IDPH Web Portal

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IDPH web portal

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Health Alert Network (HAN)
User Registration

This form should be used **only** to register to create a new username for the IDPH Web Portal. If you already have a username, please exit and have your facility PRA send an email to DPH Security requesting the additional application access needed. Please enter the following information. * denotes a required field.
For I-CARE: providers that wish to enroll in I-CARE no longer need IDPH Web Portal access. Please visit the enrollment website.
For IVRS: as of 6/9/2025, the IVRS application has been switched to a new site. For user registration, visit https://illinois.seczettaportal.com/ivrs. Contact dph.ivrs@illinois.gov if you have any questions.

A username will be created automatically upon submission of your registration request and a copy of the request will be sent to you via email.

First name: *
Last name: *

Password must be a mix of letters and numbers, with a minimum of one capital letter and eight characters in length.

Password: *
Confirm password: *
Title: *
Organization: *
Department: *
Work address: *
City: *
State: *
ZIP code: *

Email address must be unique for each user.
Please be advised that one must enter a unique individual email address as multiple users can no longer be registered under one email address.

E-mail: *
Confirm E-mail: *
Work phone #: *
Cell phone #:
Pager #:
FAX #:
Supervisor's name:
Purpose for registration:

Please check the appropriate box(es) below to request access to restricted applications.

- ☐ Beach Monitoring System
- ☐ Blood Lead Billing System (MoveIT)
- ☐ Cancer Registry System
- ☐ EMS Licensing System
- ☐ Environmental Health Licensing System
- ☐ Genetic Counseling System
- ☐ Health Care Worker Background Check System (Fax any and all documentation regarding the HCWBC system to 217-558-3836 or
- ☐ Healthy Homes and Lead Poisoning Surveillance System
- ☐ 'XDRO registry (extensively drug resistant organism)
- ☐ MoveIt File Transfer
- ☐ Portal Community (please specify the name in the Purpose for registration field above)
- ☐ Refugee Health Assessment Program in Illinois (ReHAPI)
- ☐ Smoke-Free Illinois Enforcement System
- ☐ Trauma/HSVI Registry System
- ☐ West Nile Virus System
- ☐ Other (please specify in the Purpose for registration field above)

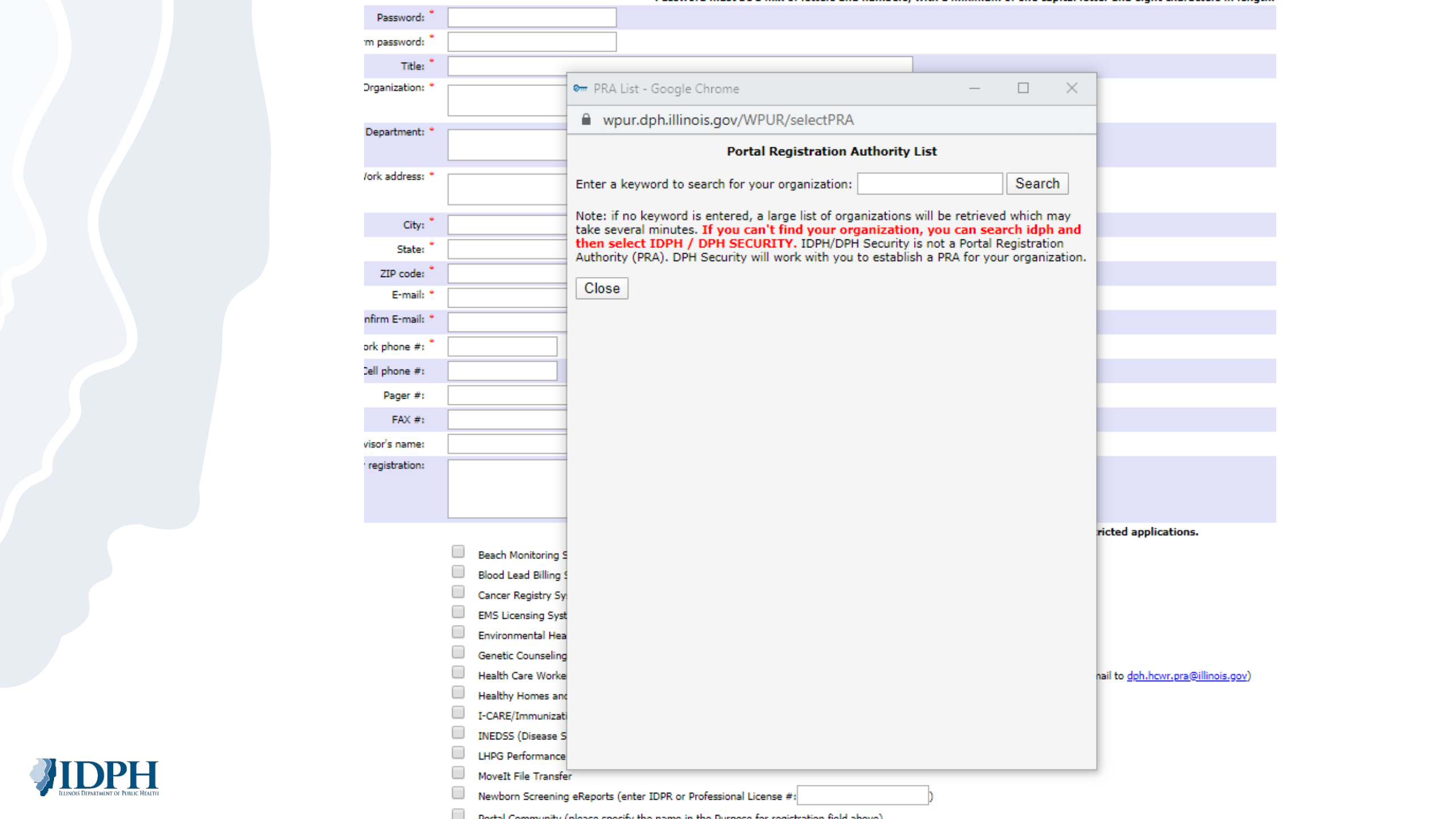
PRA E-mail: * select from the Portal Registration Authority list:

Submit | Cancel

Applicants check here to request XDRO registry access

Click hyperlink to select PRA

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Password:
m password:
Title:
Organization:
Department:
Work address:
City:
State:
ZIP code:
E-mail:
nfirm E-mail:
ork phone #:
Cell phone #:
Pager #:
FAX #:
visor's name:
registration:
PRA List - Google Chrome
wpur.dph.illinois.gov/WPUR/selectPRA
Portal Registration Authority List
Enter a keyword to search for your organization:
Search
Note: if no keyword is entered, a large list of organizations will be retrieved which may take several minutes. If you can't find your organization, you can search idph and then select IDPH / DPH SECURITY. IDPH/DPH Security is not a Portal Registration Authority (PRA). DPH Security will work with you to establish a PRA for your organization.
Close
ricted applications.
Beach Monitoring S
Blood Lead Billing S
Cancer Registry Sy
EMS Licensing Syst
Environmental Hea
Genetic Counseling
Health Care Worke
Healthy Homes and
I-CARE/Immunizati
INEDSS (Disease S
LHPG Performance
MoveIt File Transfer
Newborn Screening eReports (enter IDPR or Professional License #:
nail to dph.hcwr.pra@illinois.gov)
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Please check the appropriate box(es) below to request access to restricted applications.

- [ ] Beach Monitoring System
- [ ] Blood Lead Billing System (MoveIT)
- [ ] Cancer Registry System
- [ ] EMS Licensing System
- [ ] Environmental Health Licensing System
- [ ] Genetic Counseling System
- [ ] Health Care Worker Background Check System (Fax any and all documentation regarding the HCWBC system to 217-558-3836 or email to dph.hcwr.pra@illinois.gov)
- [ ] Healthy Homes and Lead Poisoning Surveillance System
- [x] 'XDRO registry (extensively drug resistant organism)
- [ ] MoveIt File Transfer
- [ ] Portal Community (please specify the name in the Purpose for registration field above)
- [ ] Refugee Health Assessment Program in Illinois (ReHAPI)
- [ ] Smoke-Free Illinois Enforcement System
- [ ] Trauma/HSVI Registry System
- [ ] West Nile Virus System
- [ ] Other (please specify in the Purpose for registration field above)

PRA E-mail: * select from the Portal Registration Authority list: PRAemail@facility.org

Submit Cancel

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After Submitting an Application

- IDPH Help Desk/XDRO team will process the application, set up username, assign facility site code, etc. for the IDPH Web Portal
- Once the IDPH Help Desk confirms that your Web Portal account has been enabled, **please wait until the Friday after for your XDRO Registry access to be activated**
- After that point, you will be able to log into the XDRO Registry through the IDPH Web Portal

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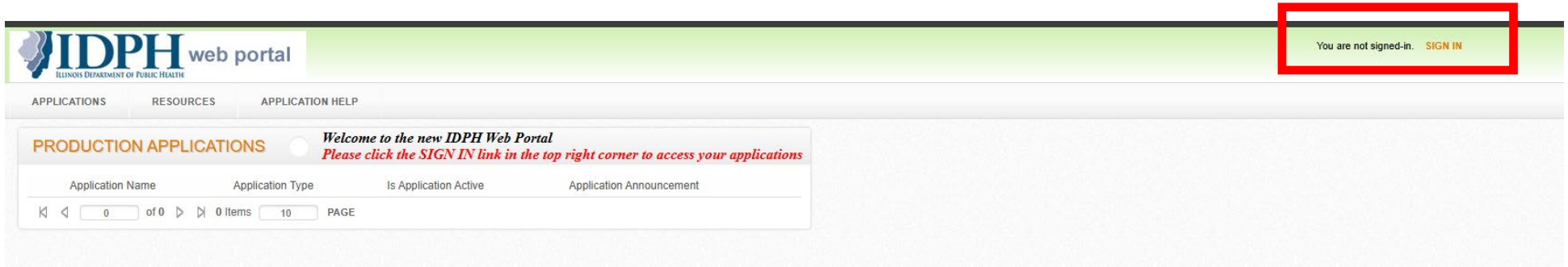
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Logging into XDRO registry

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IDPH Web Portal Sign-In

Log into the IDPH at: https://partners.dph.illinois.gov/



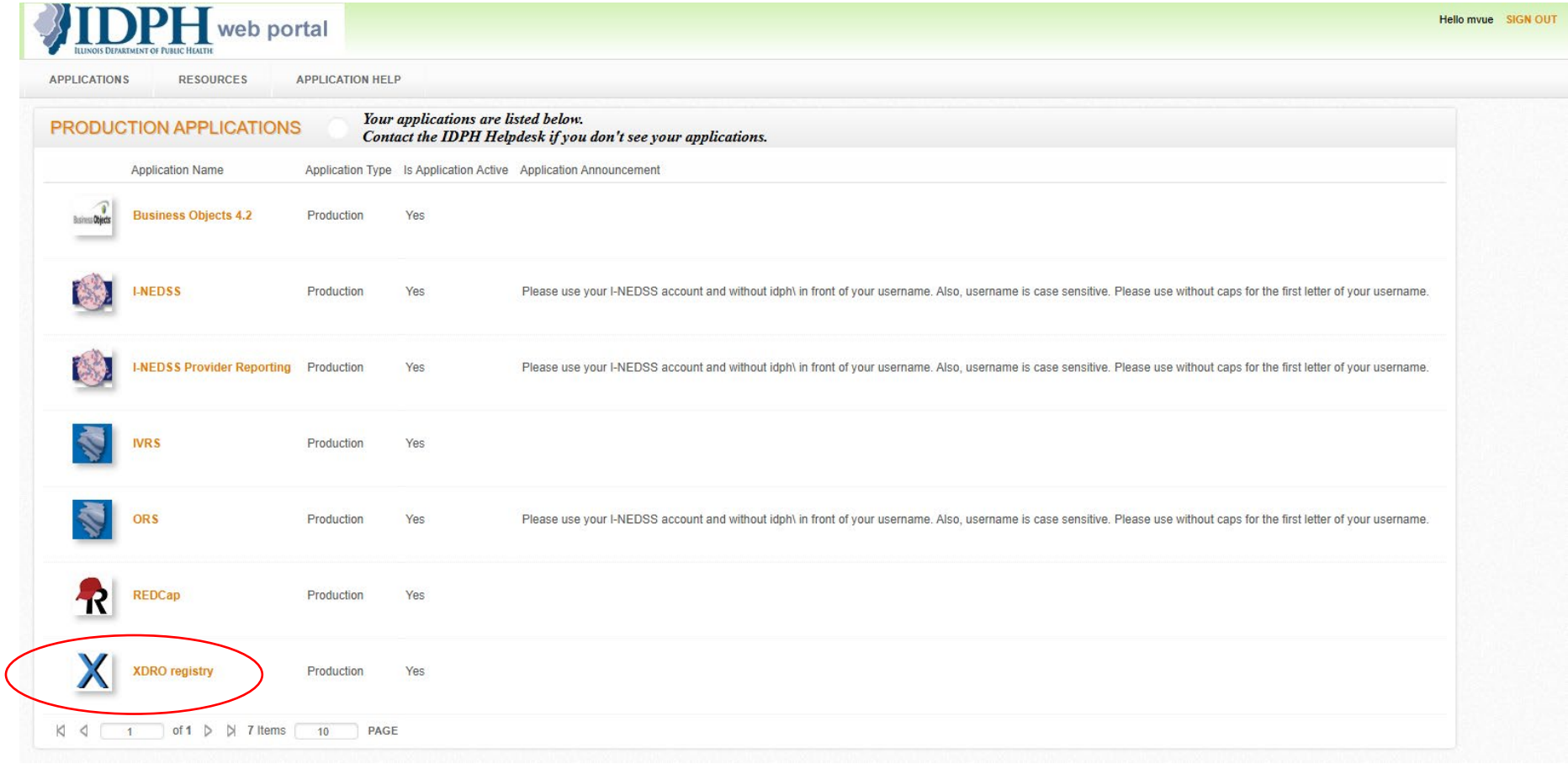
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At the sign in, enter your IDPH-issued username and the password that you created. Then click on the “OK” button.



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Select “XDRO Registry” from the Production Apps List



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The XDRO Registry will open in a new tab – click the “X” to enter the XDRO Registry website

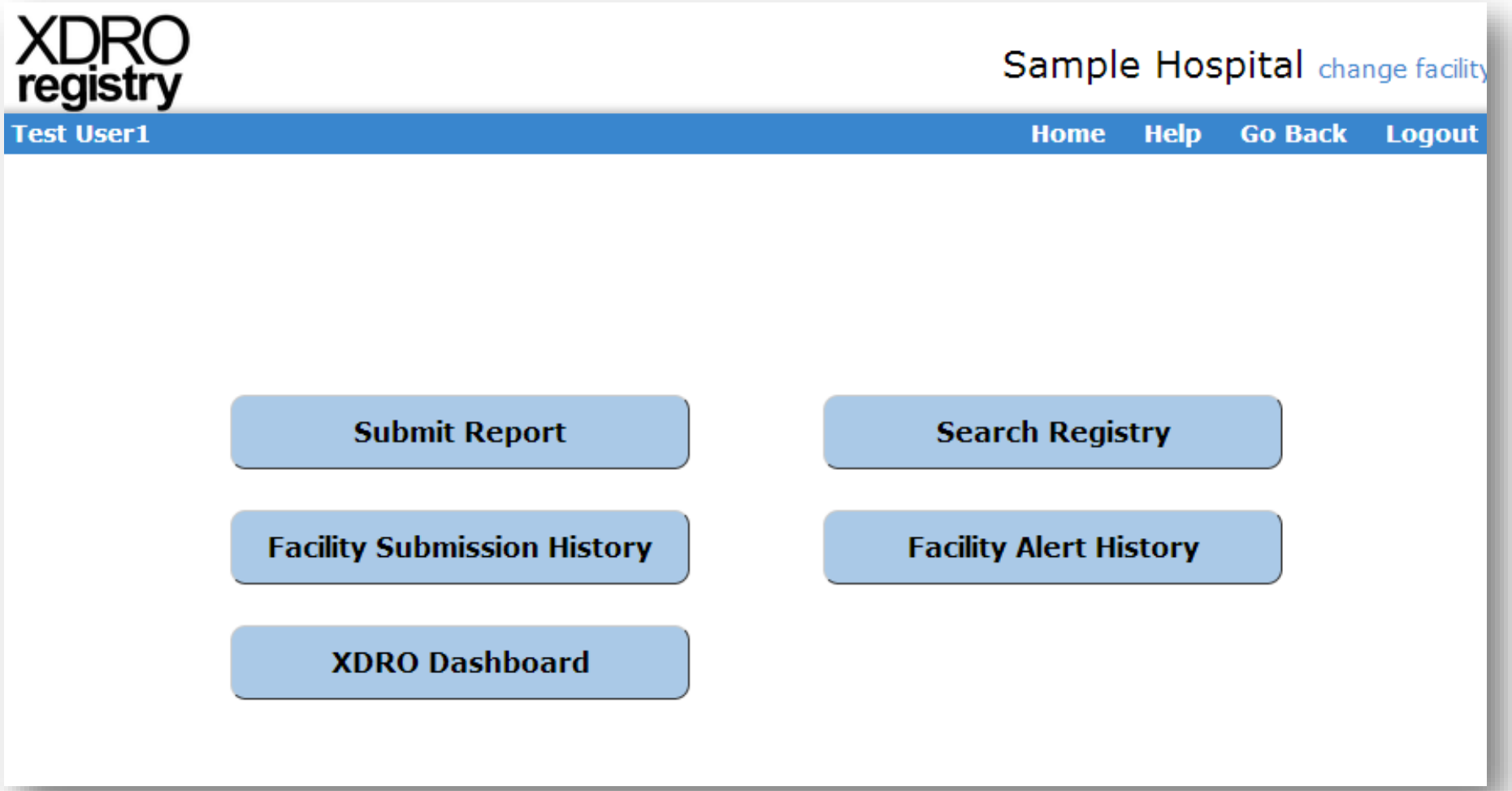
Welcome to the Illinois Extensively Drug-Resistant Organisms (XDRO) Registry

Use of the registry is restricted to authorized users. Access to the system is limited to those expressly authorized by a current written agreement with the XDRO registry security management. Any misuse of the system for anything other than its intended use and in accordance with the IDPH Web Portal User Agreement will be prosecuted to the fullest extent of applicable Illinois and/or federal laws.

Click on  **to enter the XDRO registry.**

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Registry Home Page



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Questions?

1. Refer to XDRO FAQ document: https://xdro.dph.illinois.gov/help.html
2. Contact your local health department
3. Email the IDPH XDRO team at DPH.XDRORegistry@illinois.gov

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